



Episode Synopses for January 2021

Feed Date	Episode #	Synopsis
01.07.21	IV-115	A scammer impersonating a police officer is calling citizens and threatening arrest unless they pay a bogus fine. <i>Inside Investigations</i> is asking viewers to help identify and put a stop to this imposter crime. And when <i>Inside Investigations</i> discovers a common home insulation method is making it difficult for many Americans to re-sell their home, <i>Inside Investigations</i> shows both sides of a debate. Plus, when a pool contractor leaves a disabled senior citizen high and dry, <i>Inside Investigations</i> dives in to help.
01.14.21	IV-116	When one family purchases a newly renovated home, they find out too late that the house flipper is a fraud. <i>Inside Investigations</i> shows you a real house of horrors and how a community of great businesses comes together to make it right. And after a painting company does a sloppy job on one man's door, <i>Inside Investigations</i> demands answers and accountability. Plus, this could happen to you – a misplaced decimal point results in an \$8,200 overpayment, we'll share what one consumer did to get the attention of a media giant to finally get a refund.
01.21.21	IV-117	After one man buys a hot rod, his attempts to register the vehicle reveals the car's shady past. But when the dealership refuses to help clear the way to make it legit, <i>Inside Investigations</i> exposes their customer no-service. And <i>Inside Investigations</i> discovers a defect on a gutter cover that's causing customers to question their hefty home investment. Plus, when grave markers at a cemetery are mysteriously damaged, one consumer goes undercover to discover what's causing cracks in the foundations.
01.28.21	IV-118	When a woman hires a contractor she meets at a hardware store for home improvements, she finds out he's hardly the handyman he leads her to believe – <i>Inside Investigations</i> goes undercover to hammer the con-artist. And when a national retailer falls short on service, <i>Inside Investigations</i> leaps in to help customers left in the lurch. Plus, this could happen to you—a vacation rental company uses the Covid-19 crisis to justify no refunds, until <i>Inside Investigations</i> convinces them to re-think their decision.